

## The Babbacombe Hotel – additional room access information

### Disabled or Less Mobile guests.

The hotel has **2** Twin/Double **Accessible** rooms on the ground floor with “Wet Rooms” – these are suitable for most disabled guests and are, of course, subject to availability.

The hotel has a further **6** Twin/Double rooms on the second floor accessible by lift and with Wet Rooms subject to availability. These are suitable for less able guests.

Electric Wheelchairs and Mobility scooters are **NOT** allowed in the lift so these rooms are only suitable for guests who are able to walk and those with Manual Wheelchairs.

The hotel also has one single room on the second floor, accessible by the lift and subject to availability, with a wet room which is suitable for less mobile guests.

All hotel Beds are a standard height (from the floor to the top of the Mattress) at 24" (61cm) and guests should be aware that if they require a hoist these beds are not suitable and a profile bed and hoist can be hired from a local company – the hotel can provide details.

It is important to inform your tour operator of any disabilities when reserving rooms in order to avoid them being allocated rooms on the third floor as the lift goes to the second floor and there are stairs to access the third floor.

Disabled Guests **MUST** be accompanied by an able-bodied carer.

### Mobility Scooters.

The hotel has an area where Disability Scooters may be stored and re-charged overnight. This equates to ONE space per coach on a “first come first served” basis.

Mobility scooters must be pre-booked in advance so the space can be allocated.

With the increasing age demographic of coaching guests it is imperative that the hotel knows if any guests have physical disabilities in order that they allocate suitable rooms. As the hotel is busy all year round they will not be able to move guests once the rooming lists are finalised.

The hotel always assumes that guests are capable of a minimum of three steps as they embark and dismount the coaches unless notified.

### Single Rooms.

All of the singles are “**Standard**” rooms with a **SINGLE** bed.

To access all but **TWO** of the single rooms there are a minimum of **THREE** Stairs and a Maximum of **SIX** steps.

The hotel does not have any ground floor single rooms and therefore all of these rooms are accessible by a combination of the Lift and the 3-6 steps. ALL Single Rooms have walk in showers.

The hotel does not have any Sea View Singles.

### Twin/Double Rooms on the Third Floor

Each group allocation will include **TWO** rooms on the Third floor.

These rooms are accessed via the lift to the Second Floor and one flight of **12** stairs.

If guests are unable to manage stairs, they must inform the tour operator at the time of booking so that they are not allocated these rooms.

### Sea View Balcony Rooms

Many guests wish to upgrade to a room with a Sea View room and a Balcony for their stay.

Please be aware that most of the Balcony rooms are above the Show Bar and they will hear music between 8.30pm and 10.30pm. These rooms are therefore not suitable for those who retire early to their rooms.

Also, please note that **only** guests paying the relevant supplements will be **guaranteed** a sea view or Sea View Balcony Twin/Double room at any time. All other rooms will be allocated on a random basis.